



Bareggio, 21/02/2022

PTMatic-standard-warranty-2021.docx

Toilet model

reg. no.:

installation site

Internal reference no.:

**PTMatic s.r.l.**

## LIMITED WARRANTY

PTMatic S.r.l. based in Bareggio Via Matteotti 146/148, ITALY issues the following guarantees for its **A.P.T. (automatic Public Toilets)**:

- 2 (two) years guarantee on spare parts from date of invoice of each unit provided that the faulty components are sent back to PTMatic.
- 10 (ten) years on the monobloc and building elements starting from date of invoice of each unit (not applicable to indoor automatic toilets).
  - This limited warranty shall apply on any device of PTMatic Toilet.
  - PTMatic obligations are limited to replacement of the defective part.

PTMatic will supply, at no charge, new spare parts to replace faulty ones.

Defective parts must be sent back to PTMatic srl, accompanied by the related "Returned goods form".

The cost for the shipping of faulty components shall be paid by the customer. If the warranty is applicable, the return shipment of the repaired/replaced goods will be paid by PTMatic srl.

### Exclusions:

1. Refillable materials (soap, disinfectant, DCN-eco...)
2. Consumables (rubber, seals...)
3. Spare parts damaged by improper use or extraordinary events such as: vandalism, breaking, accidental bumps, natural events, uprisings, electrical discharges, floods, fires, natural events, lightning strikes, etc.
4. Materials, equipment, linking not manufactured by PTMatic s.r.l.
5. In no event PTMatic shall be held liable for accidental or consequential damages, due to improper use not described in user's manuals.
6. Liability for possible damages, directly or indirectly, to people or things, resulting from the lack of observance of all the limitations scheduled in appropriate "instructions" or concerning, specially, warnings in matter of use and maintenance of the device.
7. Any insurance to cover liability for damages to people or things caused by bad functioning of this product.
8. External painting.

**PTMatic srl**  
Riccardo Rinaldi



**PTMatic S.r.l. a socio unico**

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